

Fig. 1

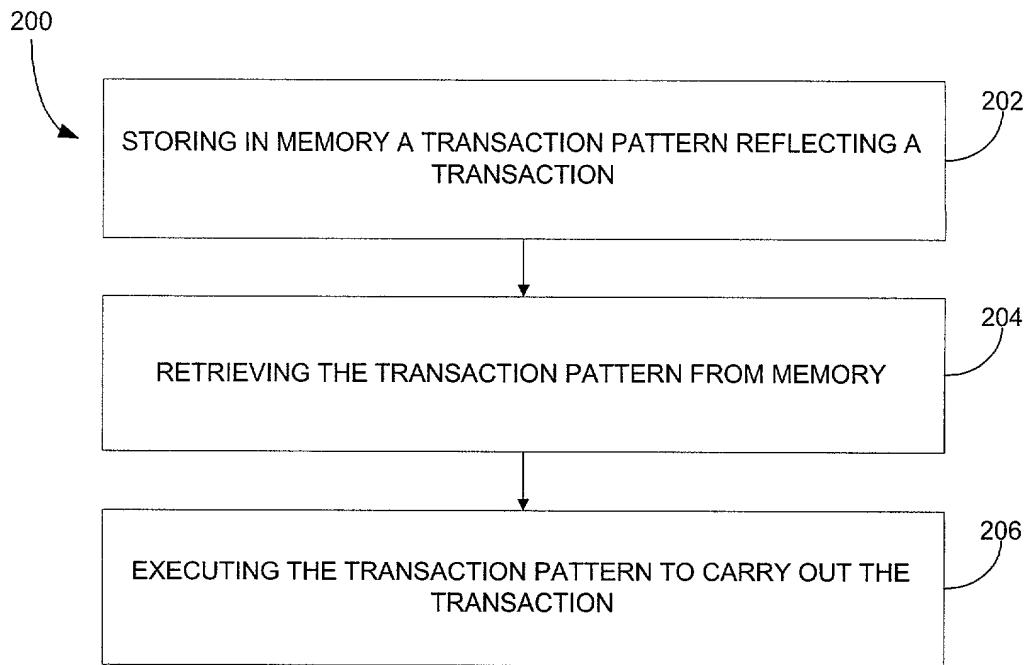


Fig. 2

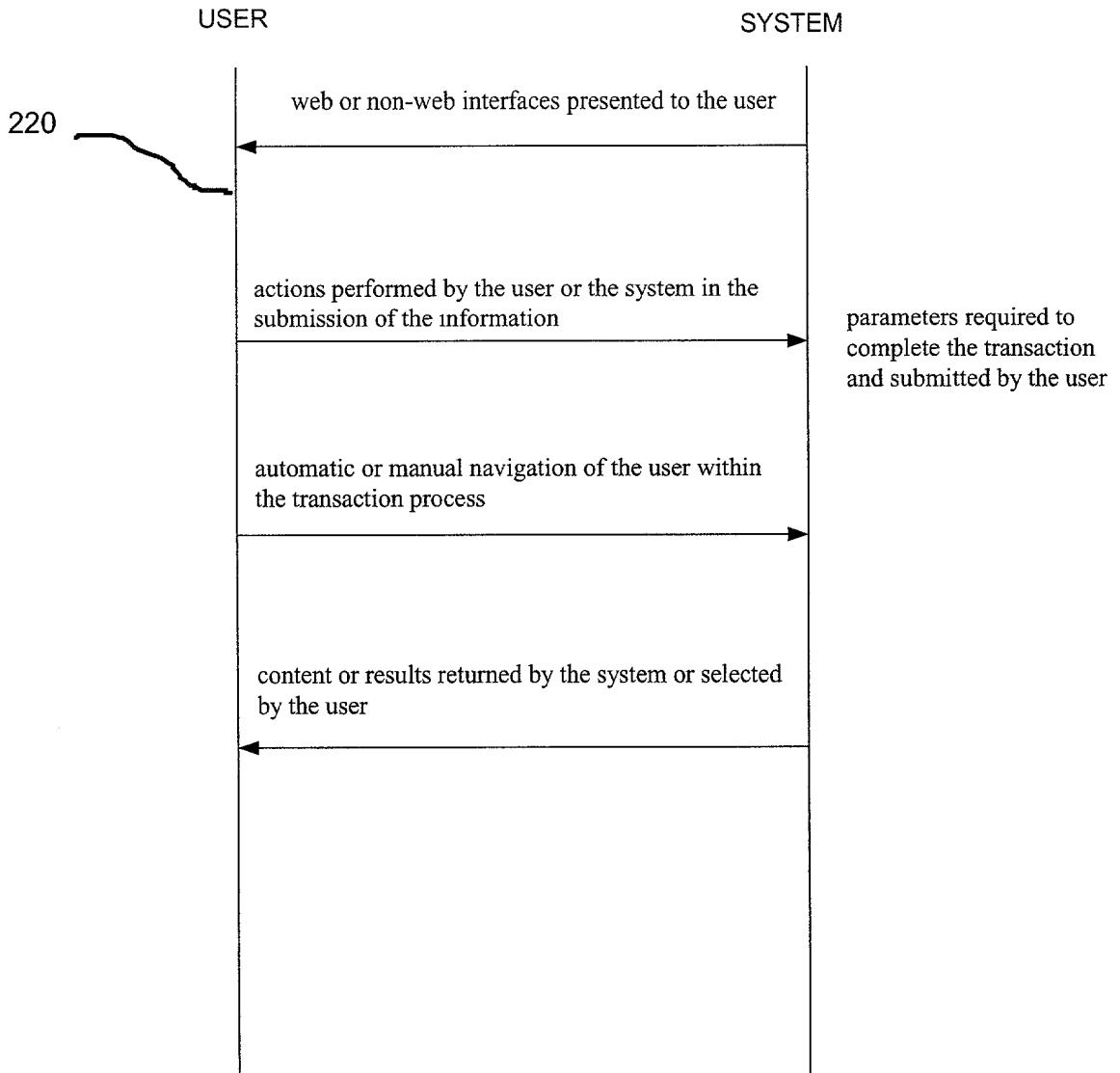


Fig. 2A

230

USER

SYSTEM

a direct or indirect retrieval of the transaction pattern by an automated and/or programmable agent web or non-web interfaces presented to the user

an automatic or user prompted submission of the required parameters in every step of the transaction process

automatic navigation within the transaction process

retrieval of the content returned by the system or specified by the user OR relaying of the content back to the user

Fig. 2B

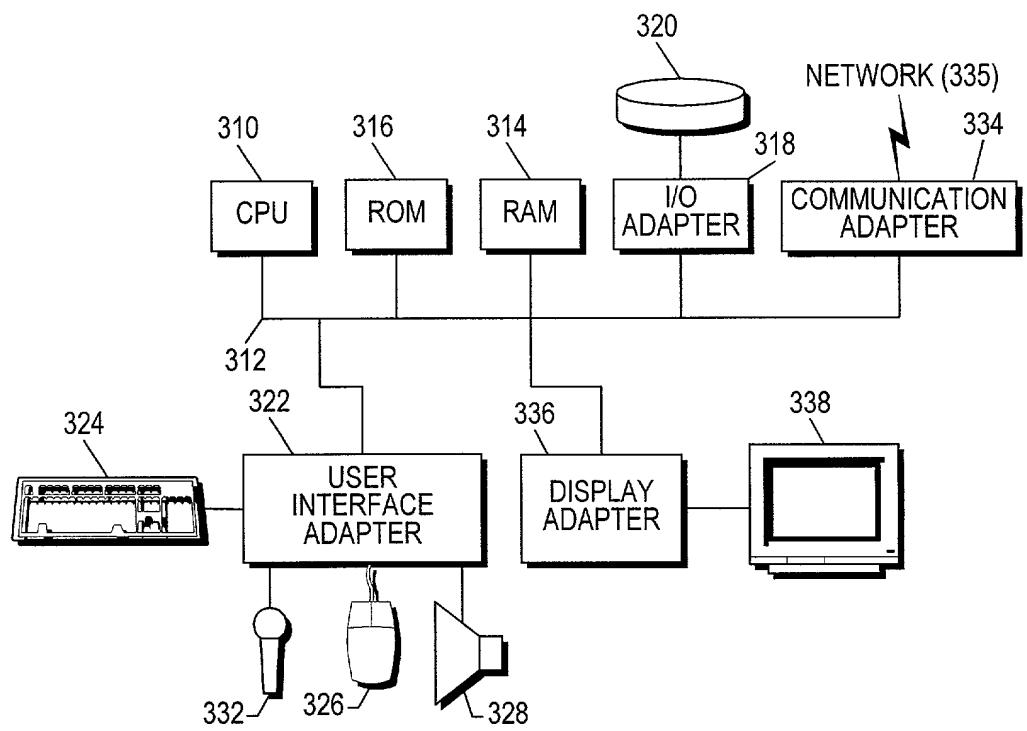


Fig. 3

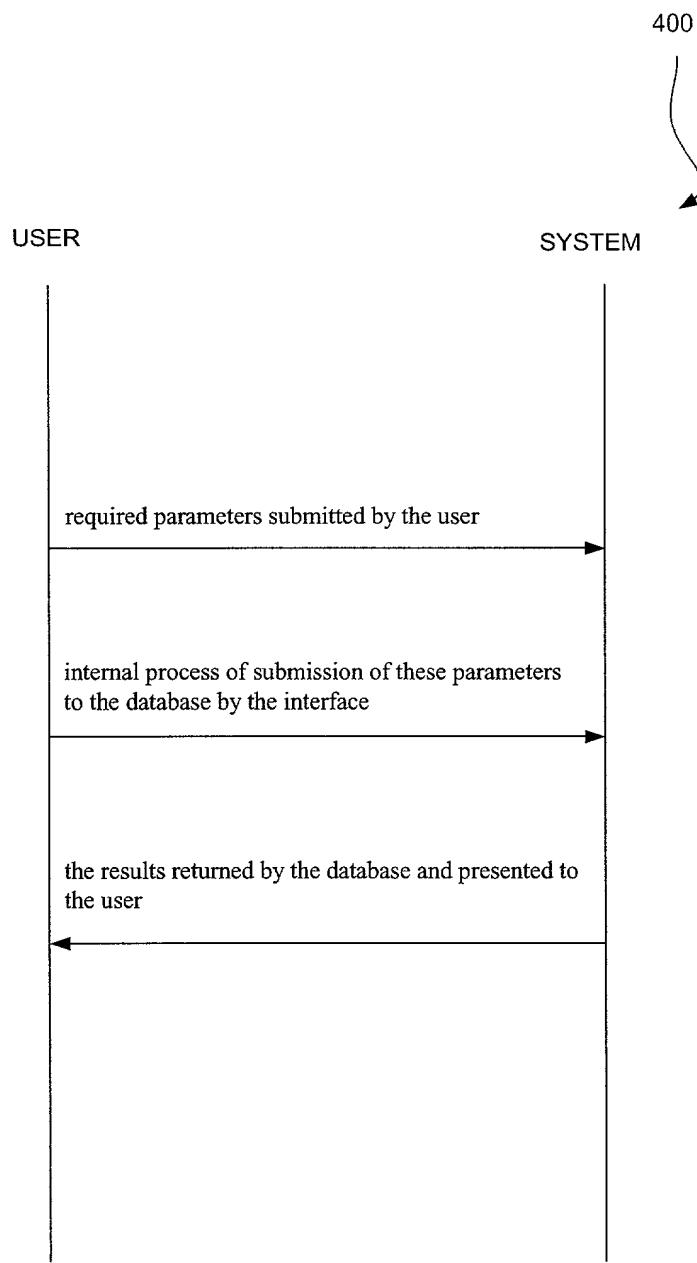


Fig. 4

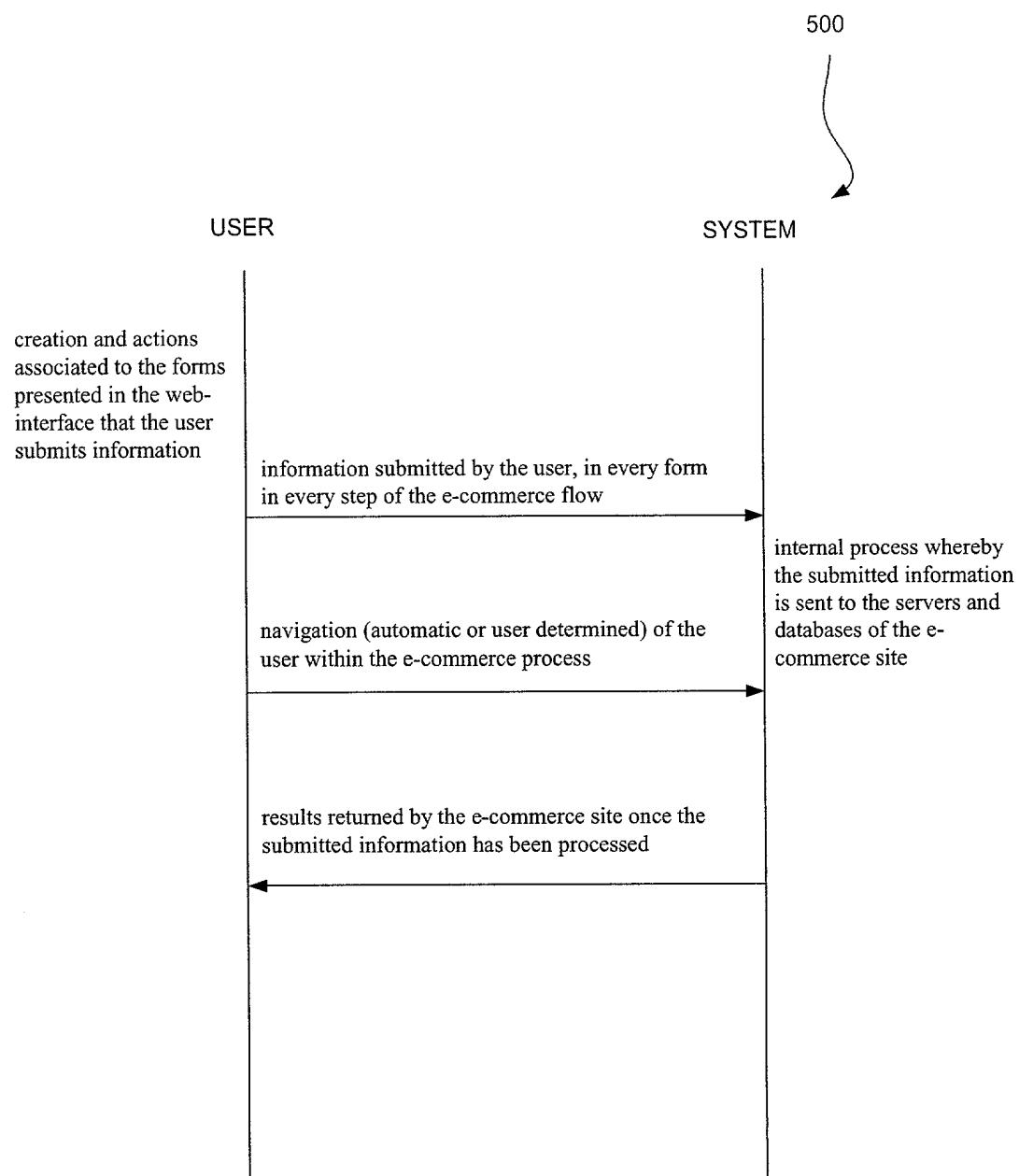
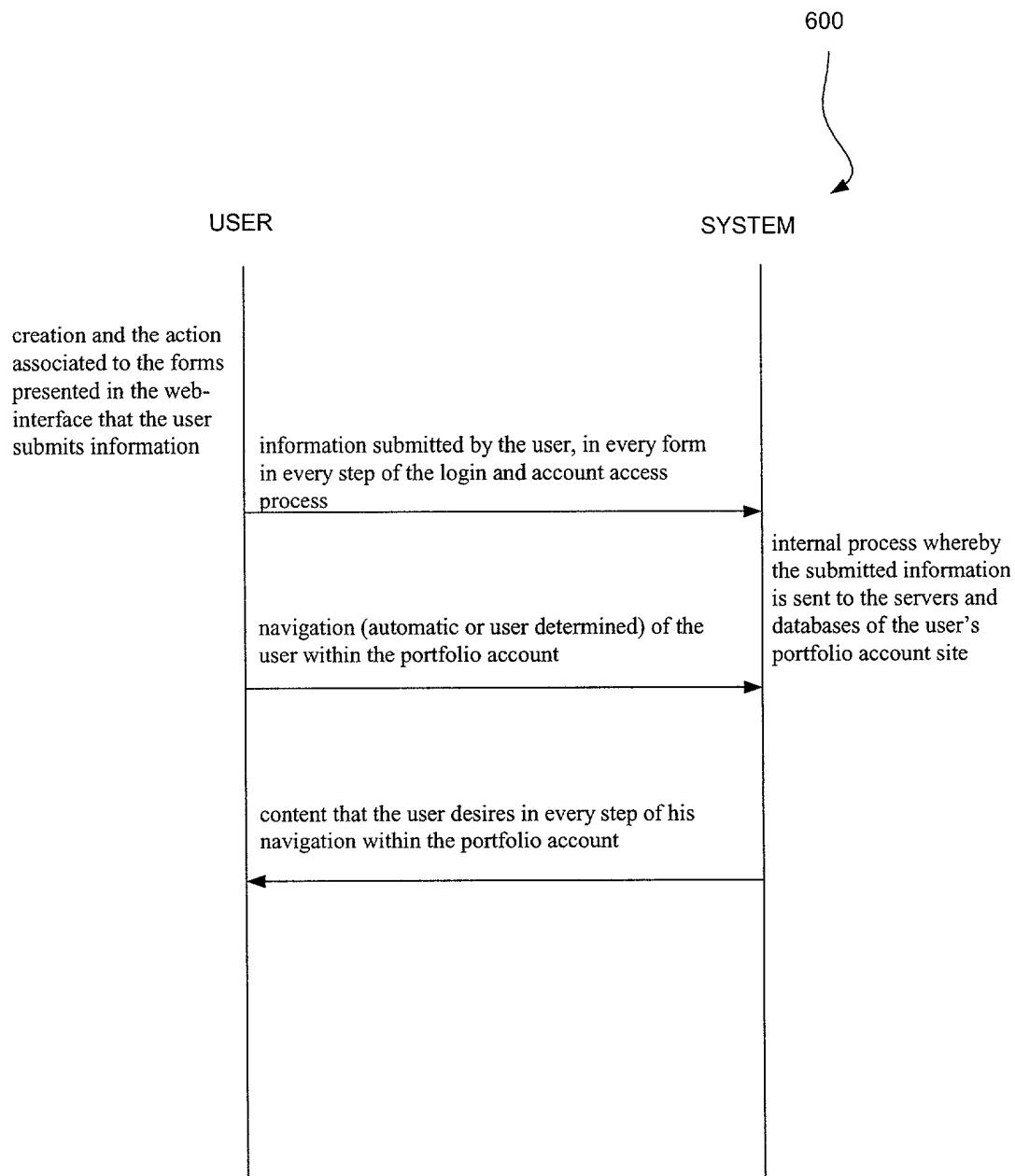


Fig. 5

**Fig. 6**

TELECOMUNICATIONS SYSTEM

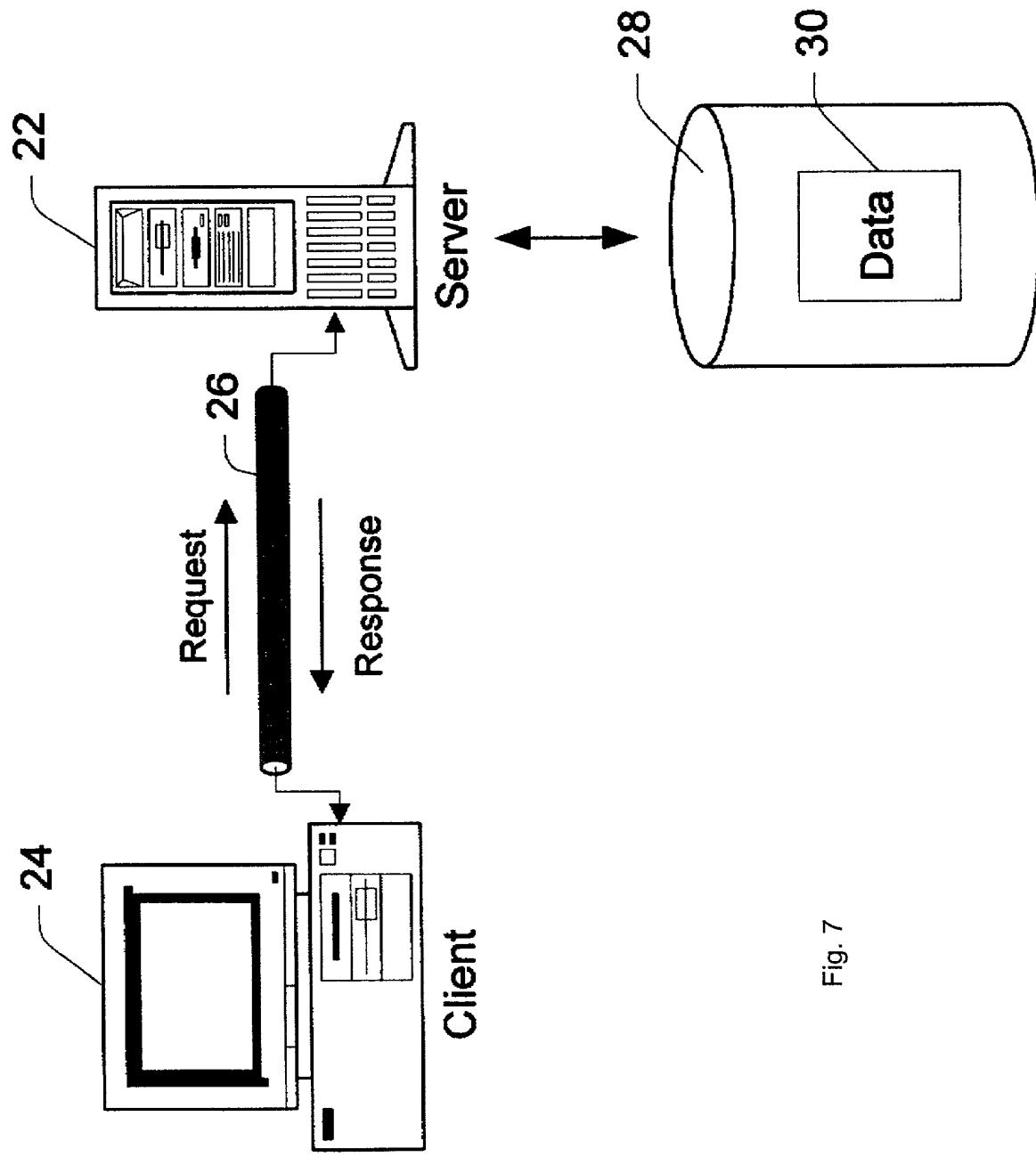


Fig. 7

File Edit View Insert Tools Options Help

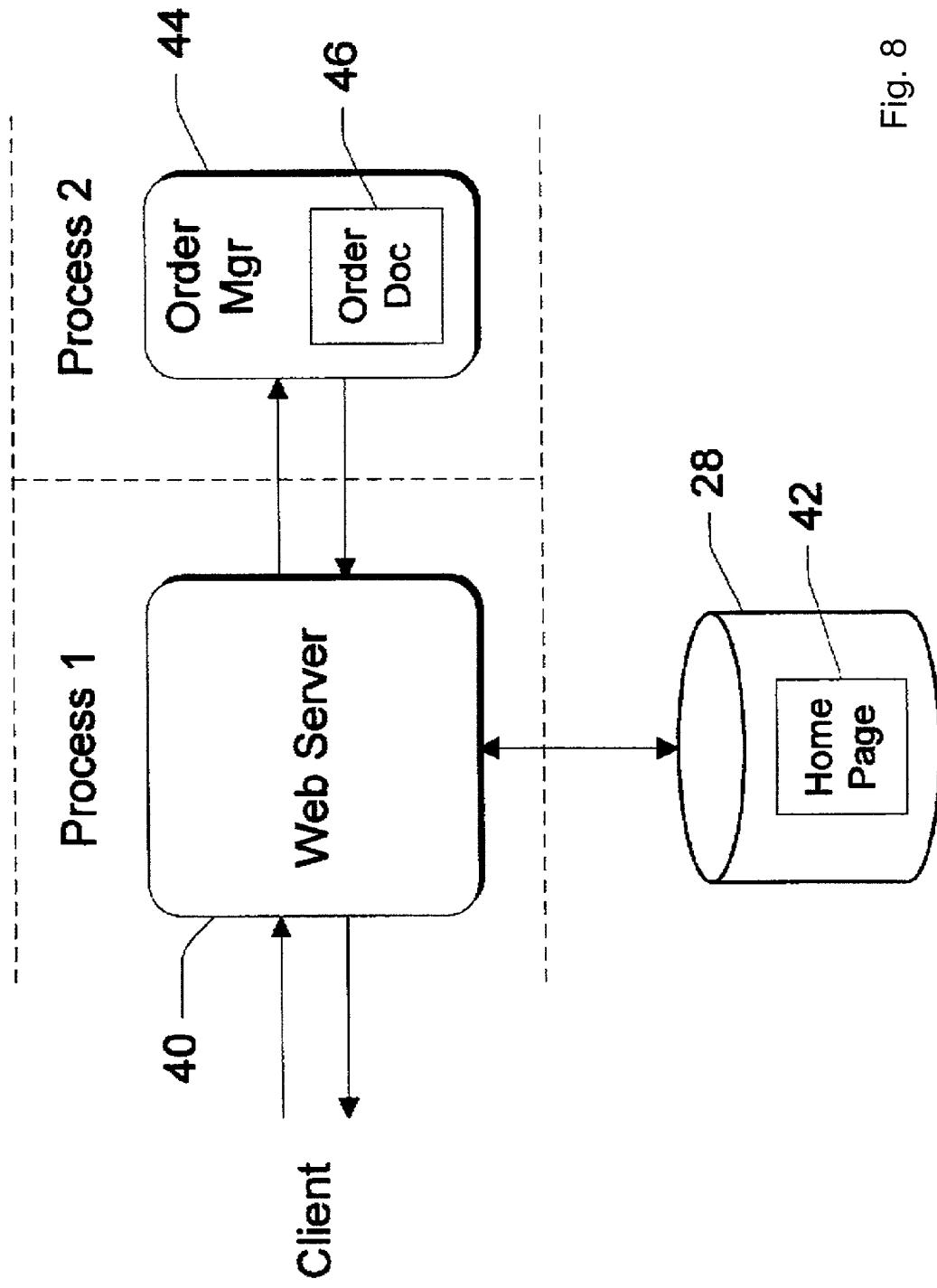


Fig. 8

22

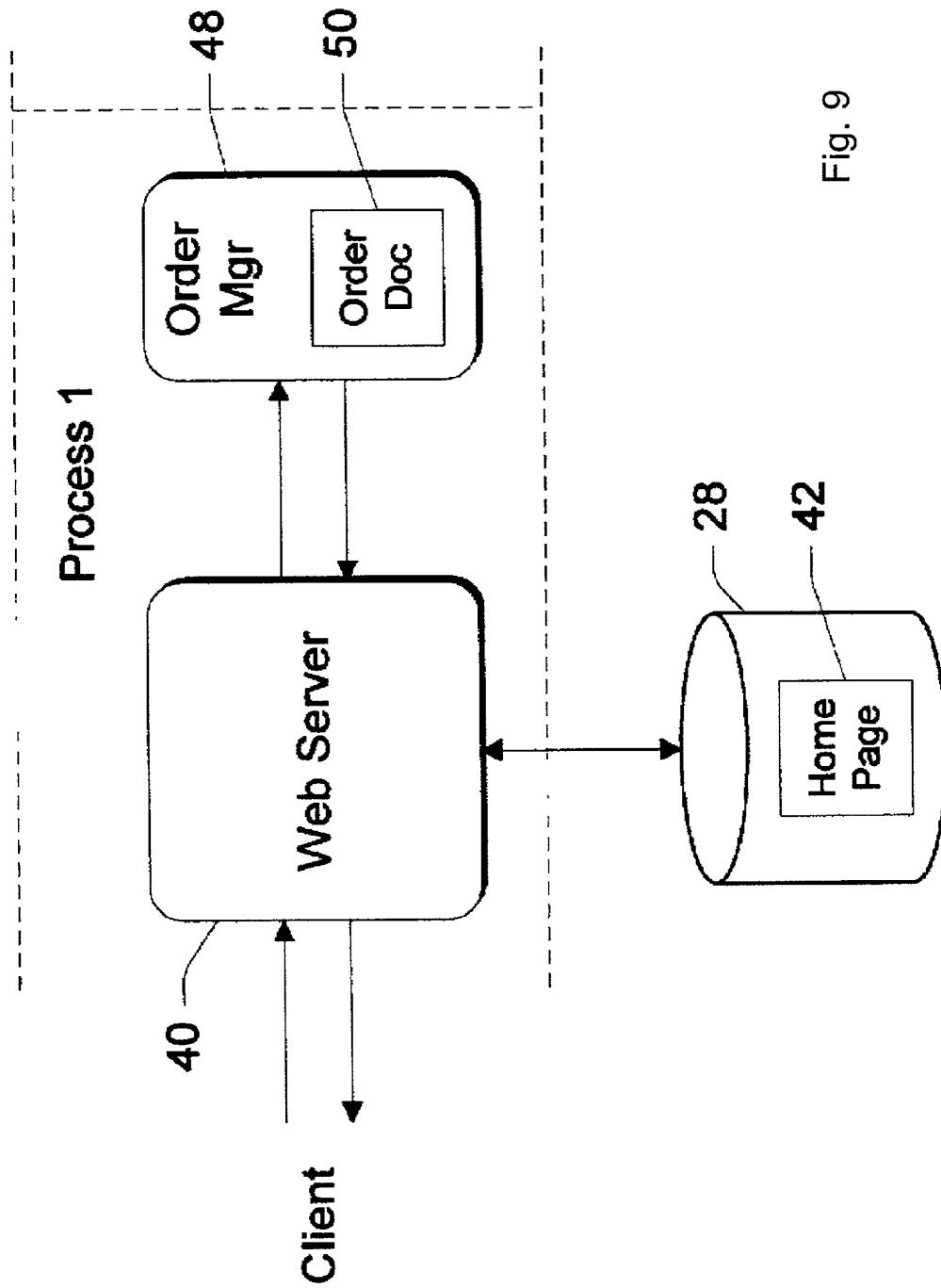


Fig. 9

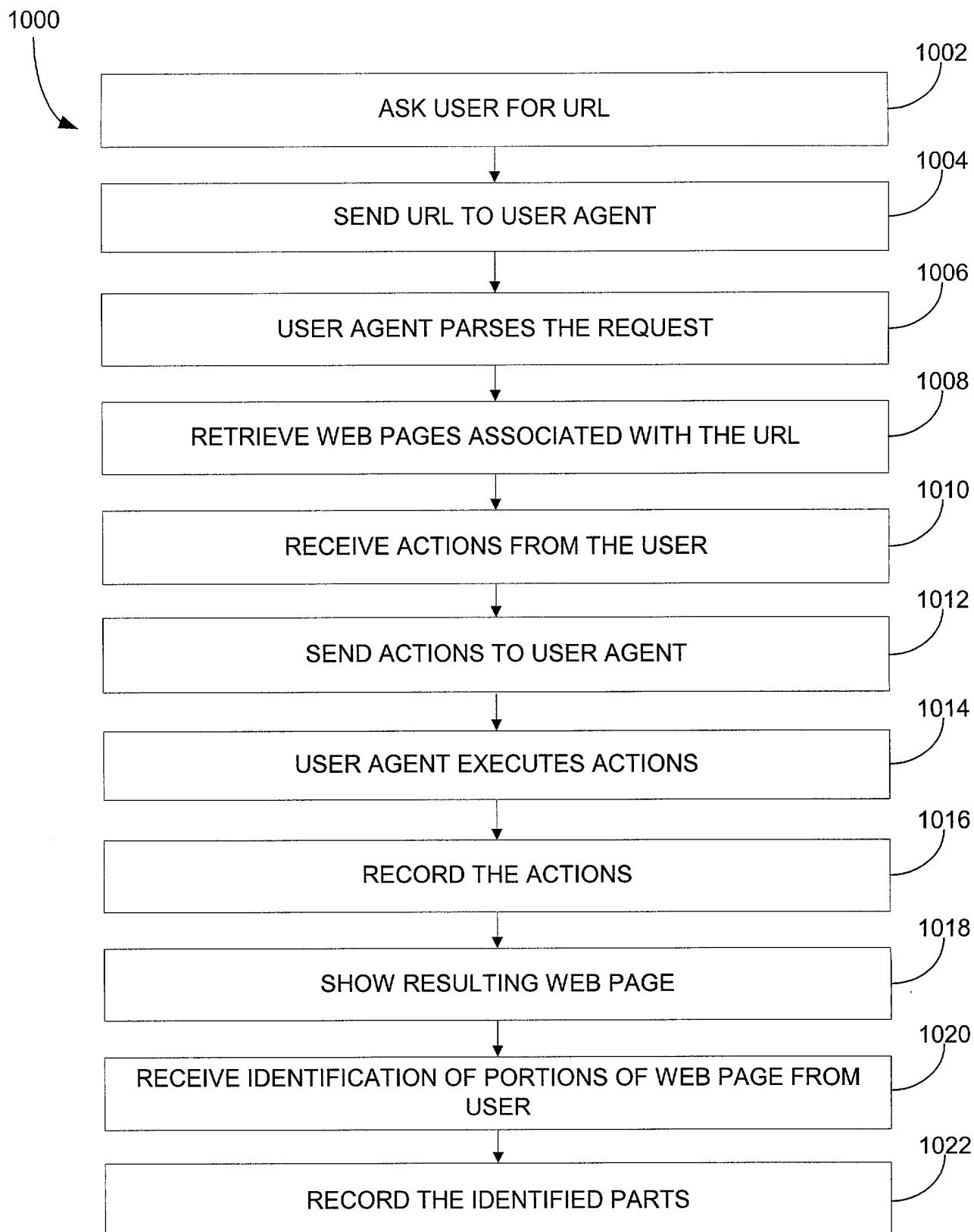


Fig. 10

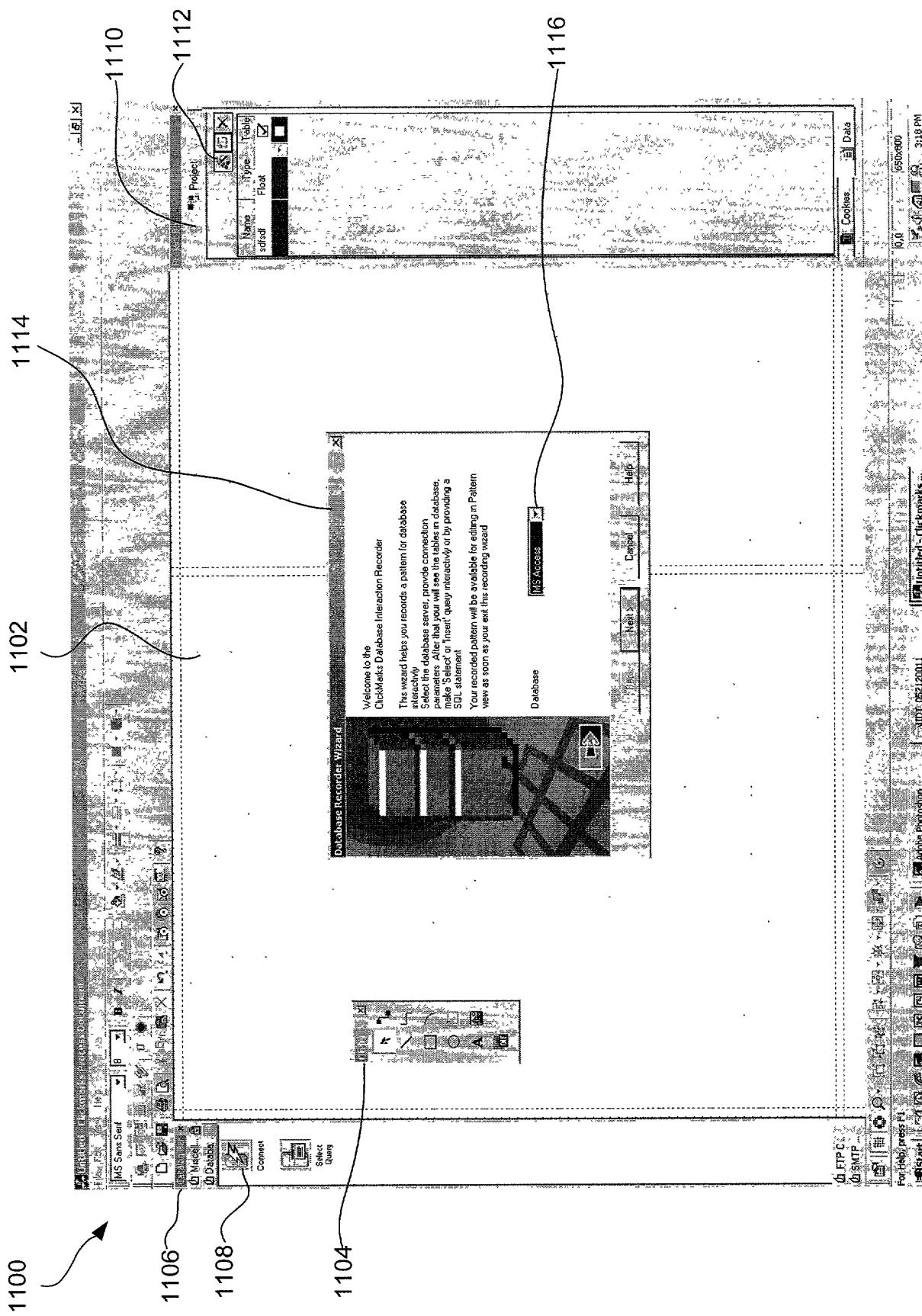
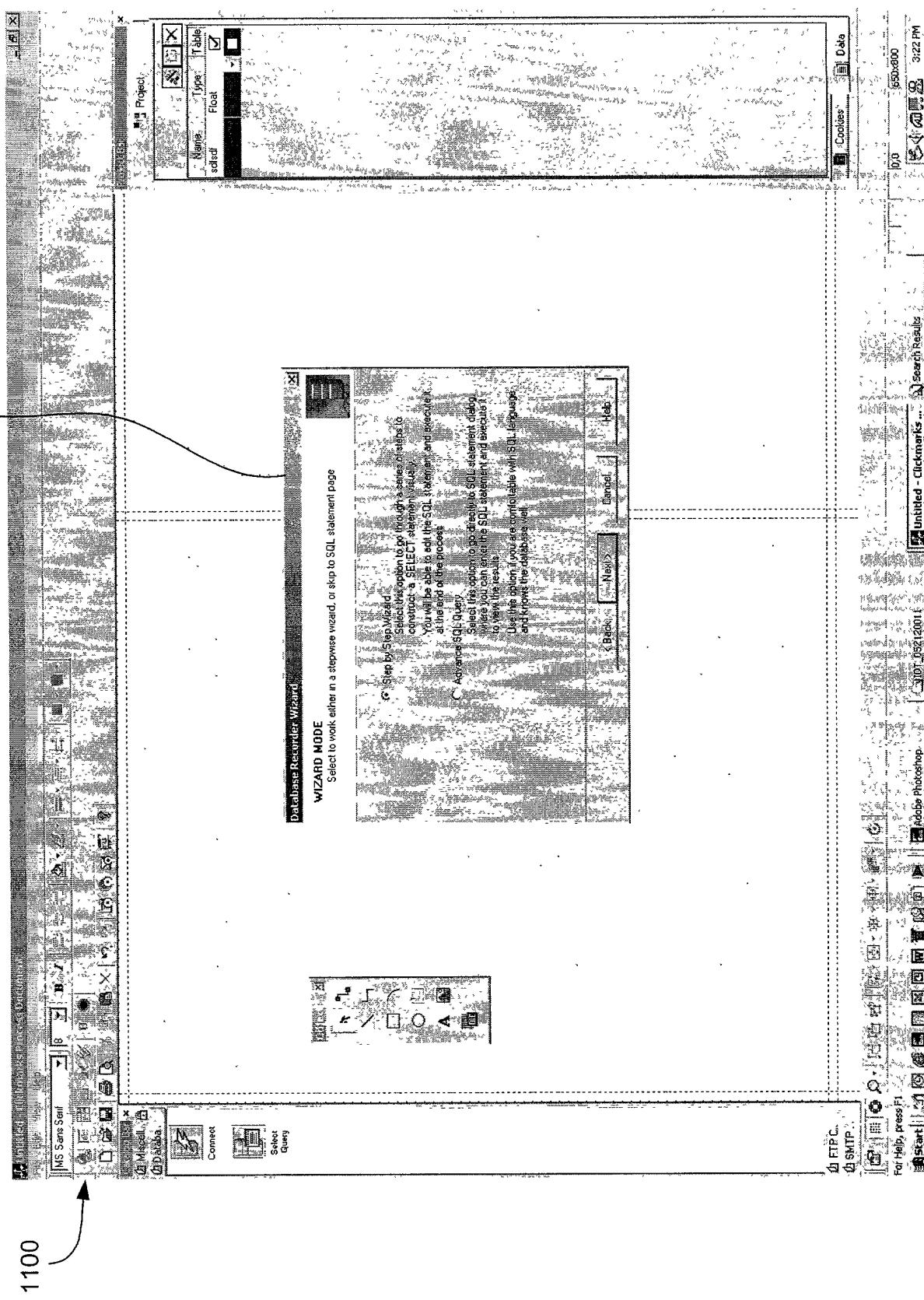


Fig. 11

Fig. 12



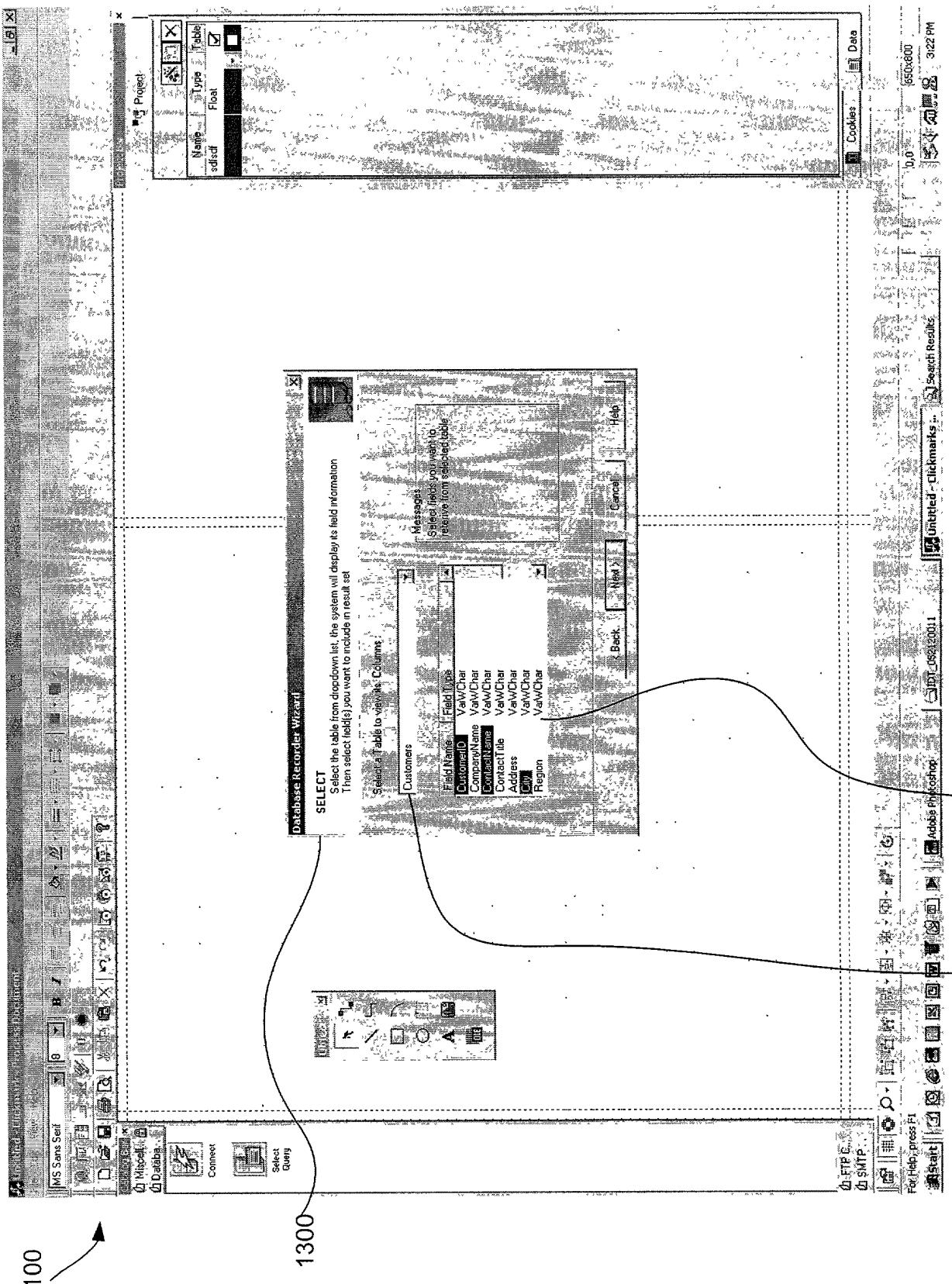


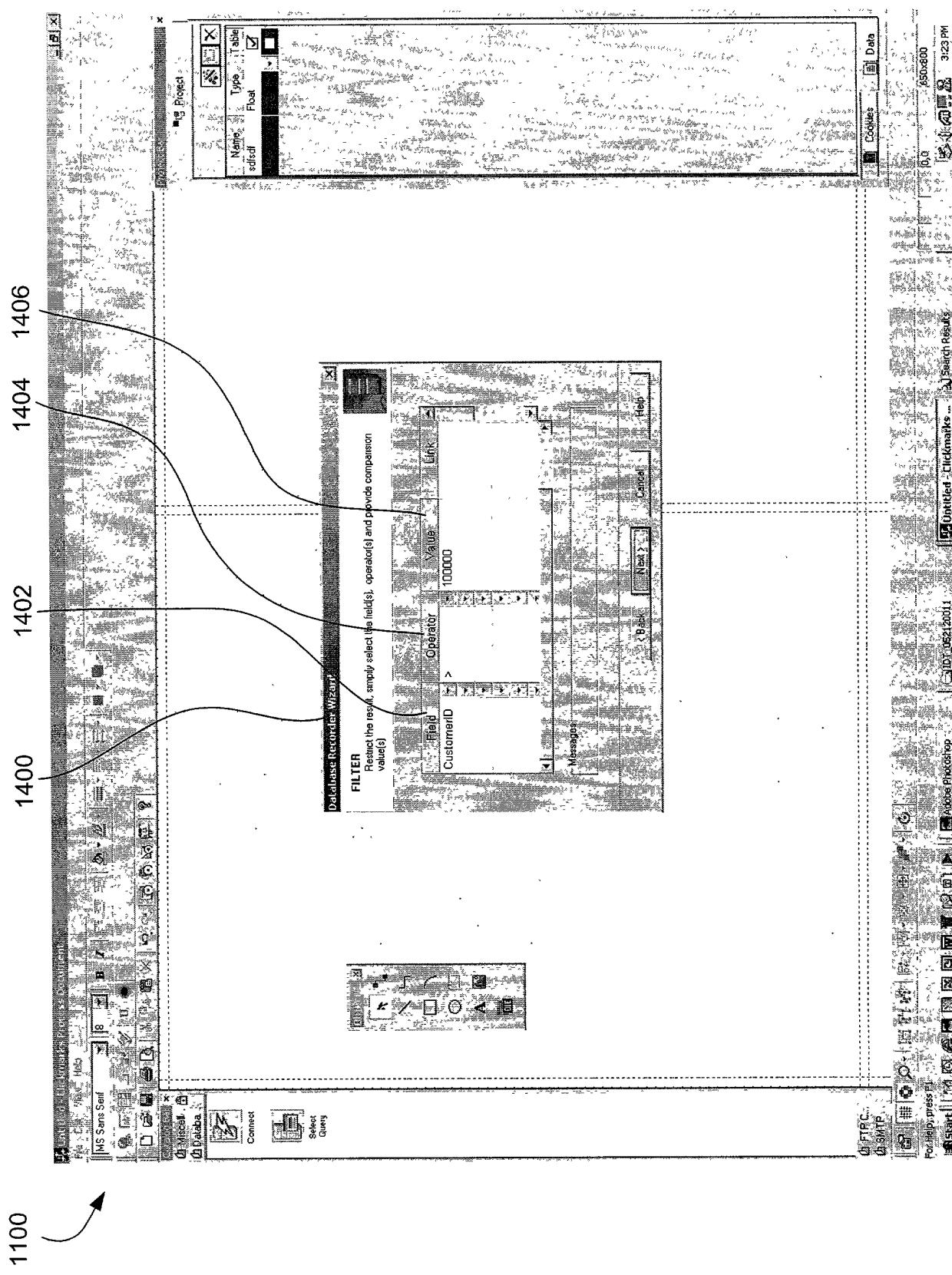
Fig. 13

1304

1302

1100

Fig. 14



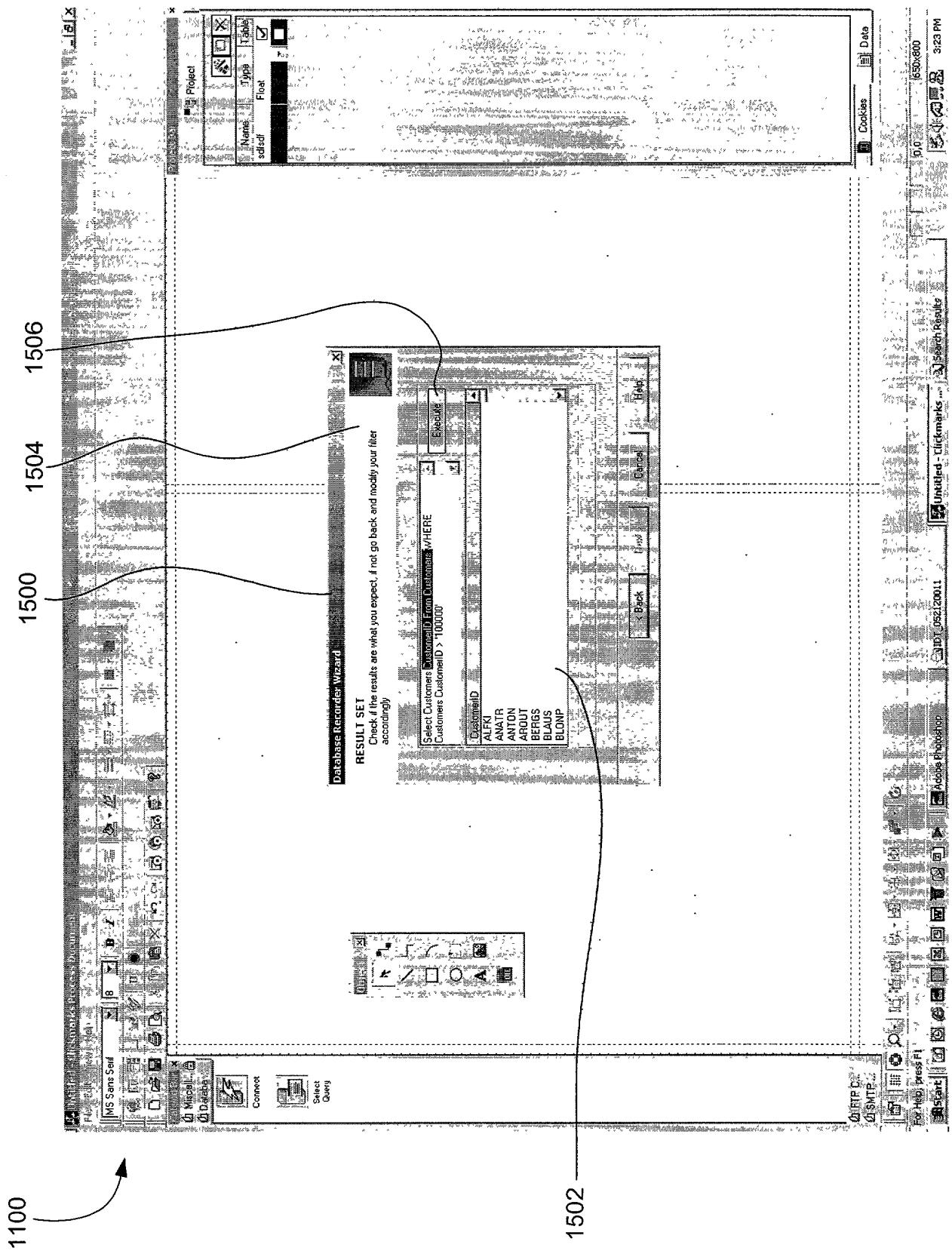


Fig. 15

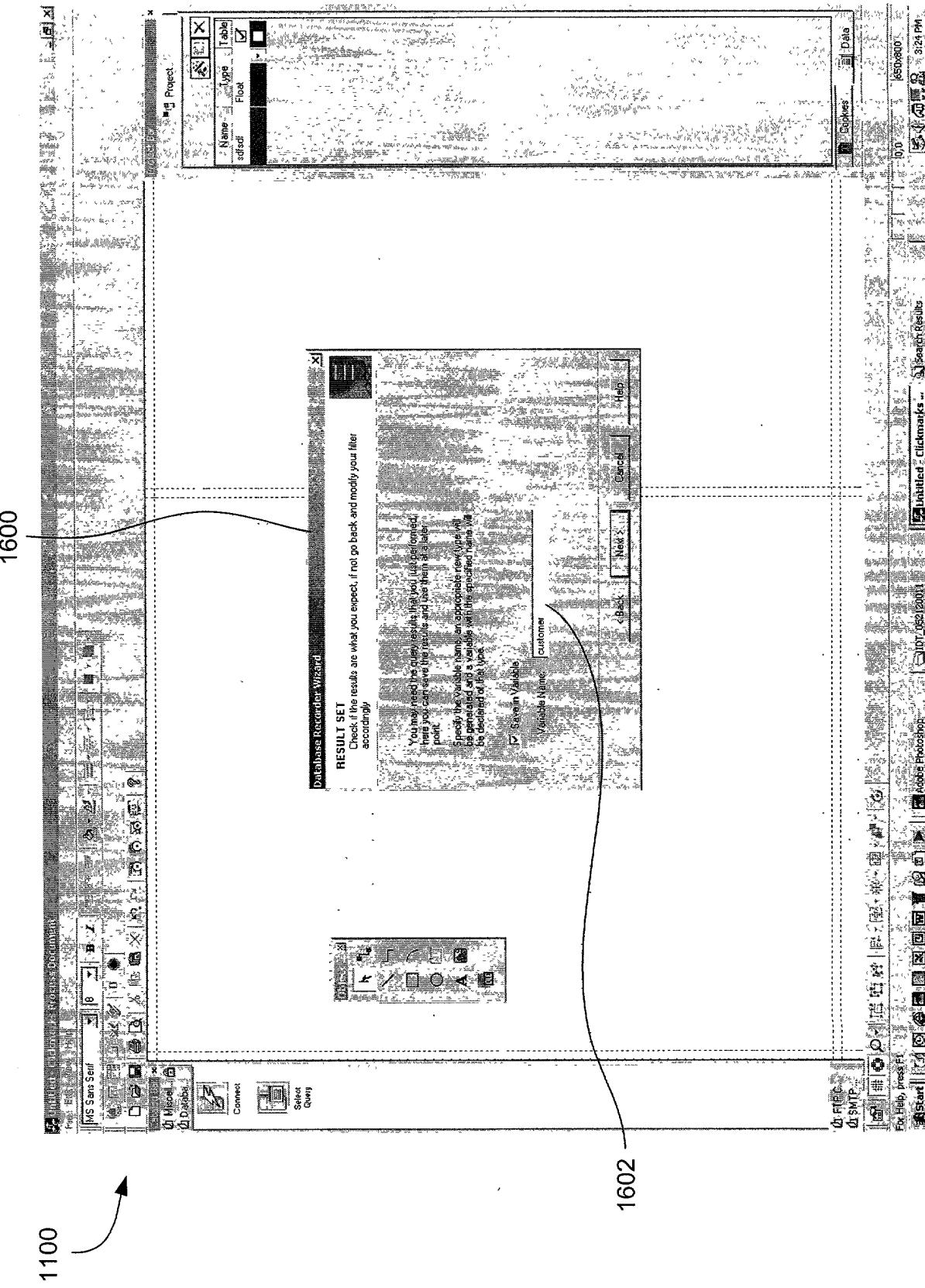


Fig. 16

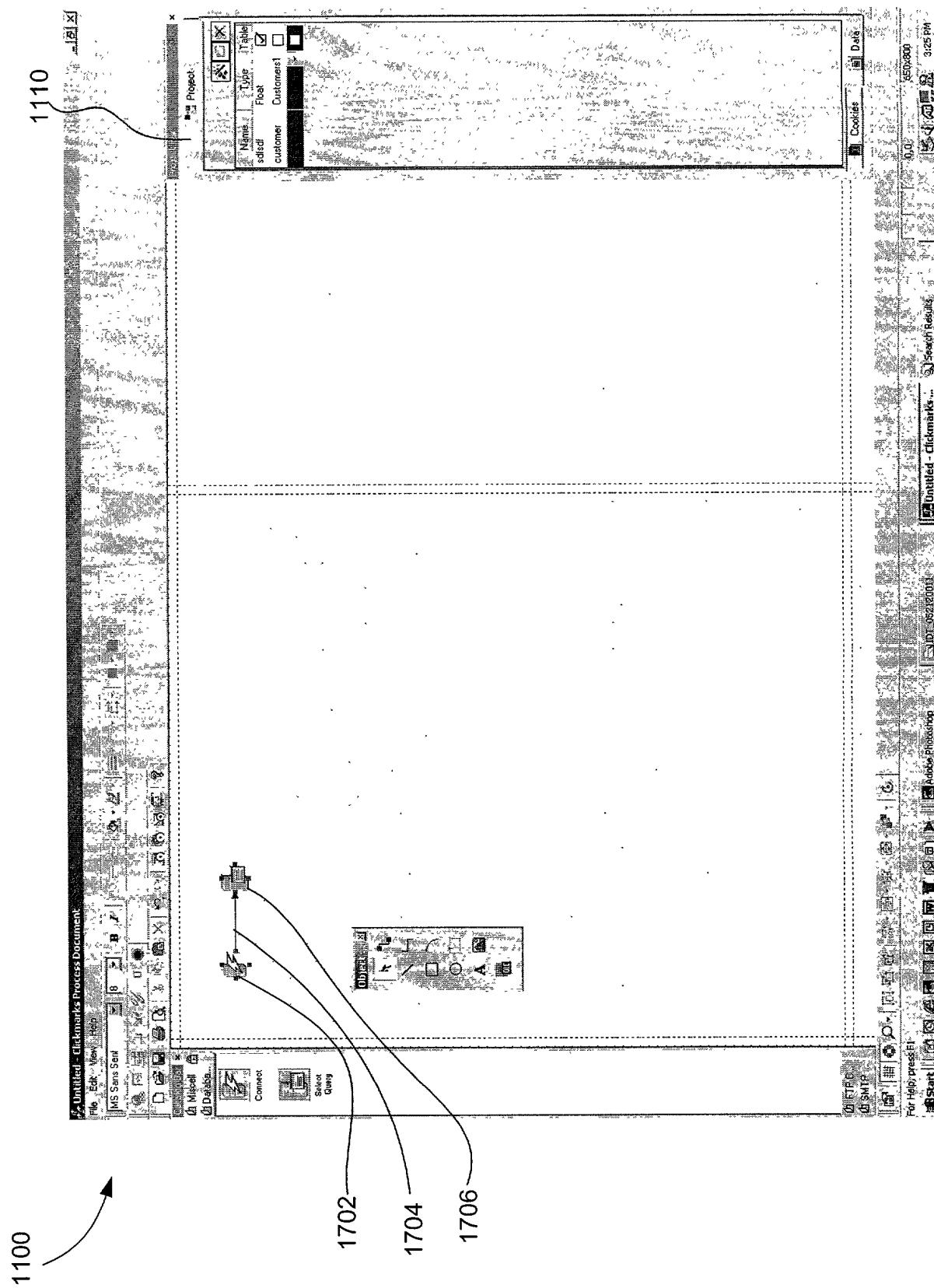


Fig. 17

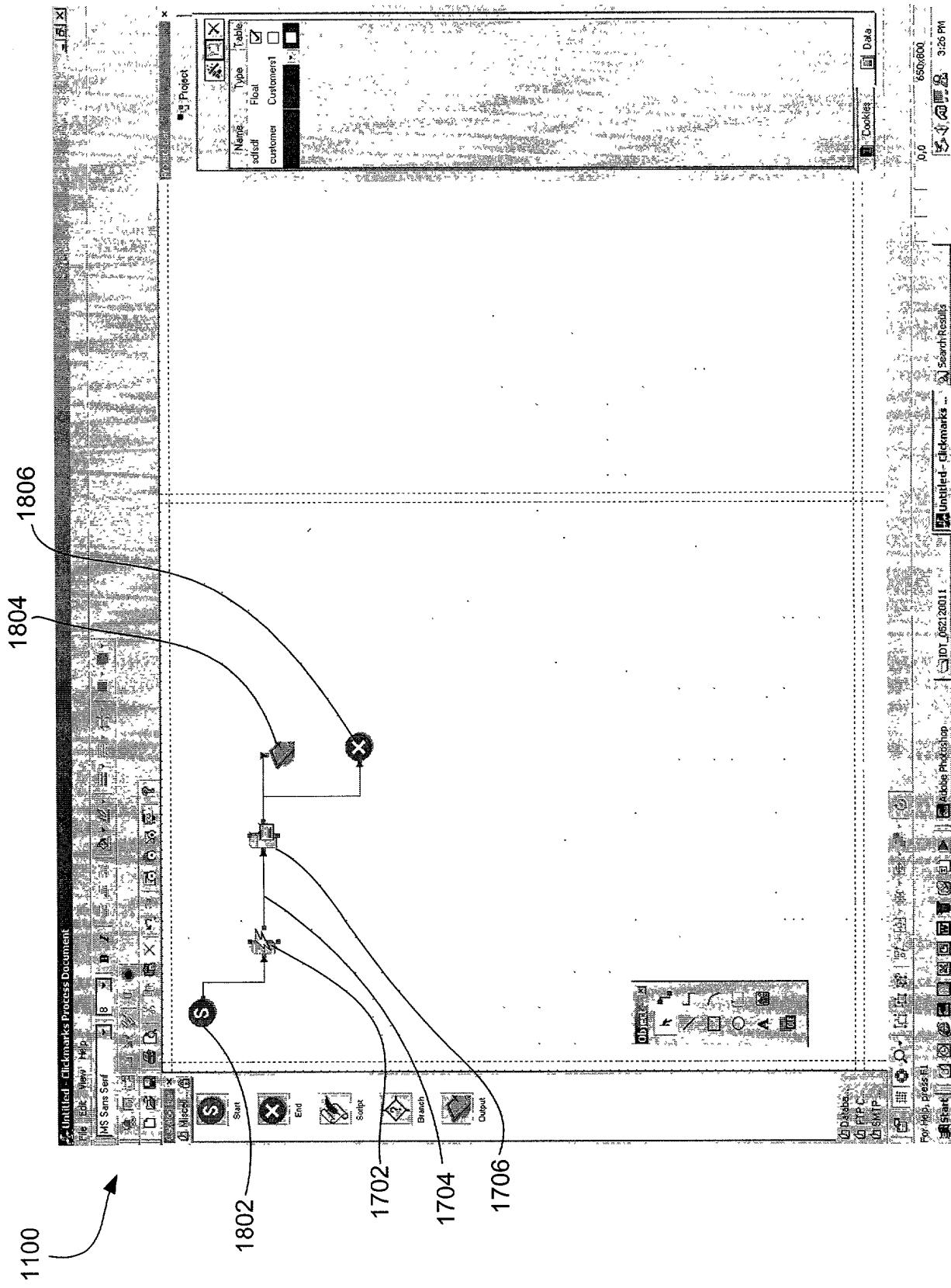
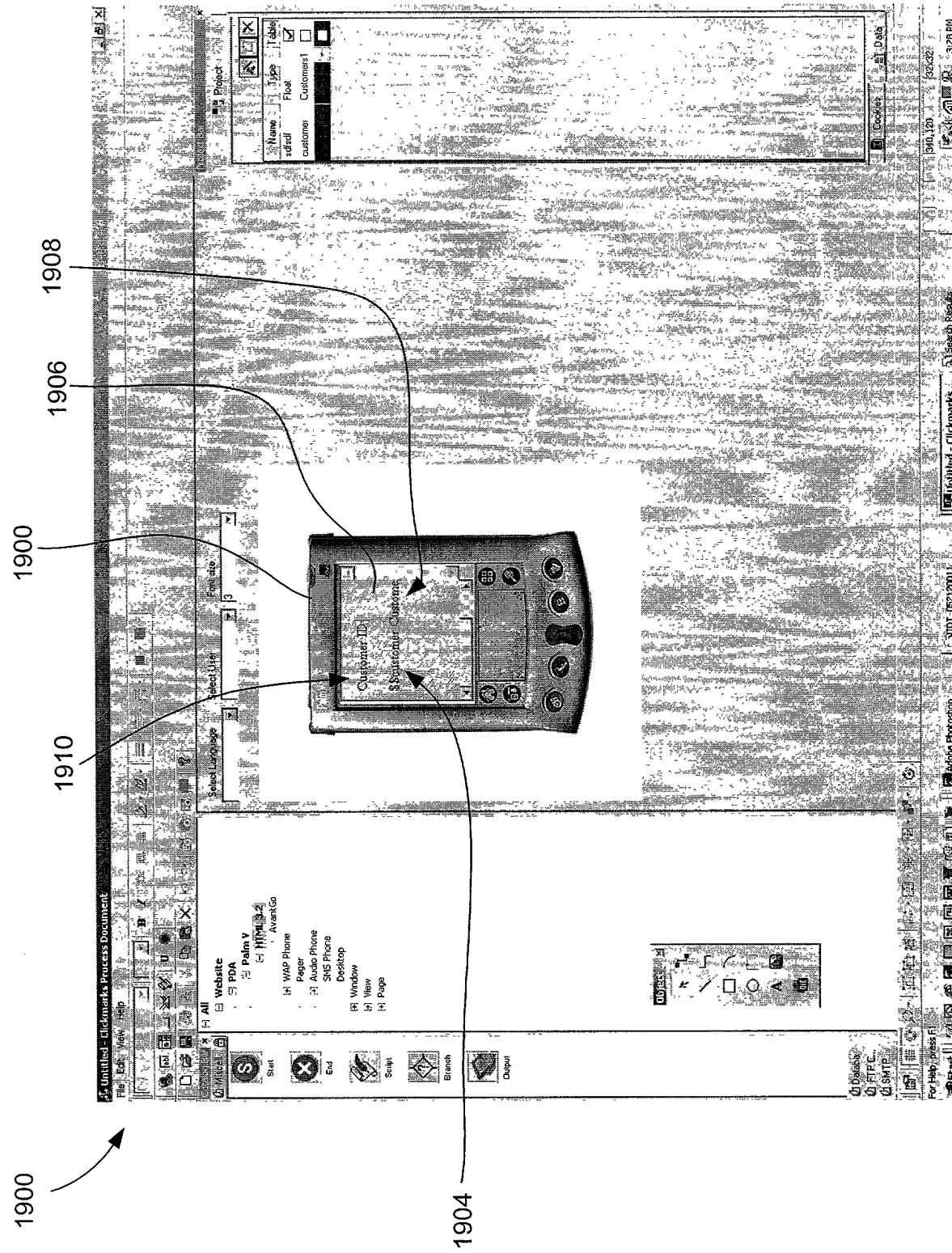


Fig. 18

Fig. 19



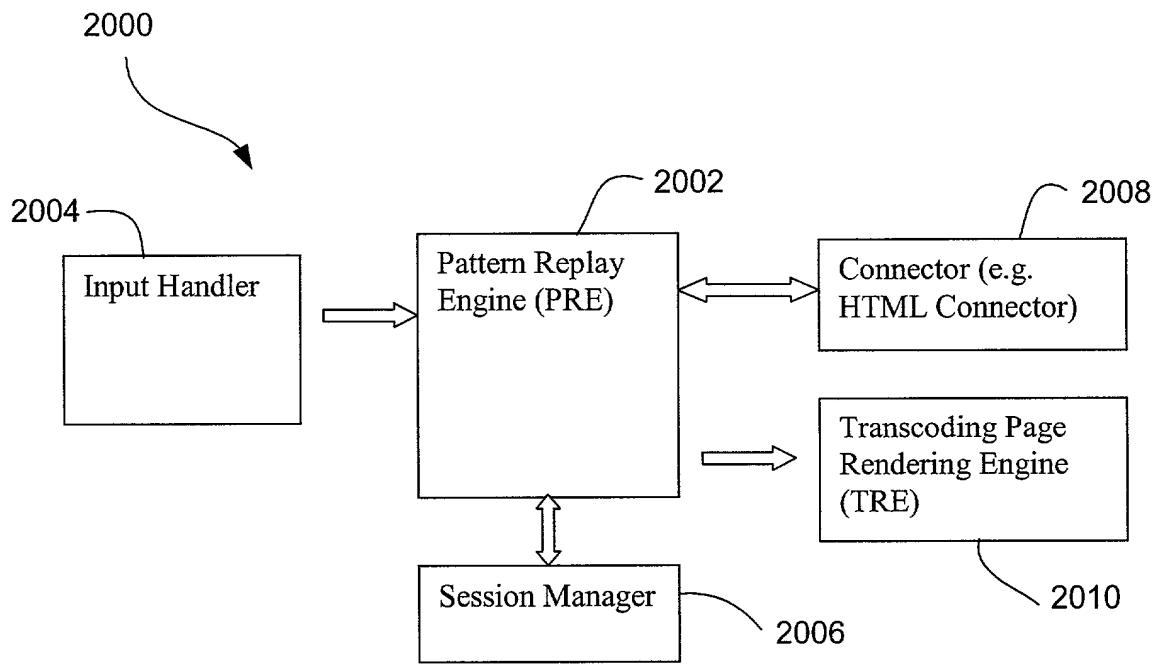


Fig 20

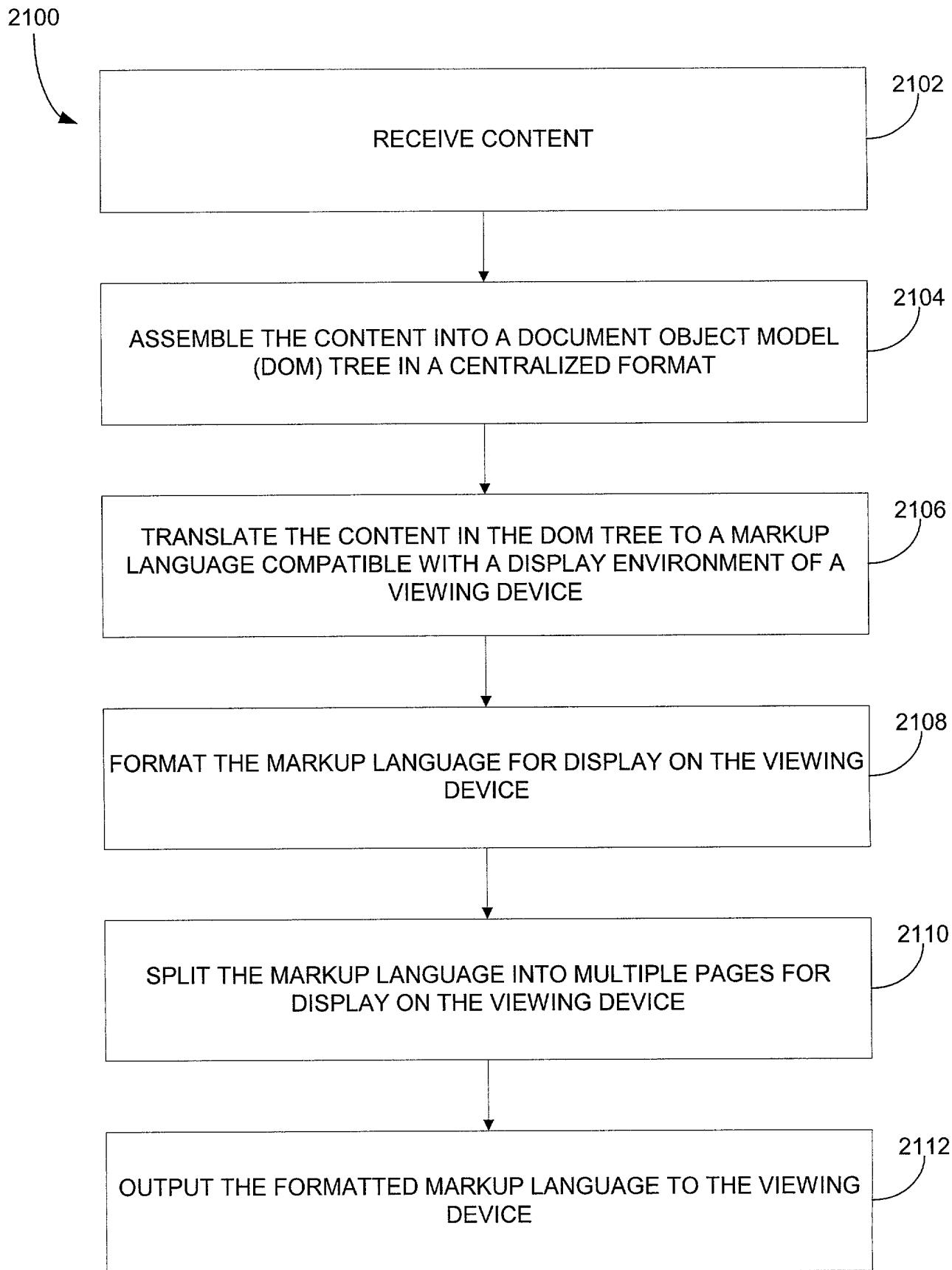


Fig. 21